DRIEAM

Qualtrics LTI Accessibility Conformance Report

May 2023

Qualtrics LTI v2023.05.0 Bart Corbijn - Drieam

Drieam Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Qualtrics LTI v2023.05.0

Report Date: 20th of May 2023

Product Description: Qualtrics integration for Canvas LMS

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Notes: This report covers the accessibility conformance for the admin and teacher interface of Qualtrics LTI. Qualtrics LTI does not have a student interface; students will directly access Qualtrics surveys from their Canvas environment without being exposed to the Qualtrics LTI user interface.



Evaluation Methods Used:

The following applications were used to evaluate this product:

- Desktop browsers: Firefox, Chrome and Safari.

Further evaluation methods:

- HTML validator
- Manual user testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.



WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations	
1.1.1 Non-text Content (Level A)		Remarks and Explanations	
Also applies to:			
Revised Section 508		Qualtrics LTI uses non-text content to support text	
• 501 (Web)(Software)	Supports	content and never independently.	
• 504.2 (Authoring Tool)		content and never independently.	
• 602.3 (Support Docs)			
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)			
Also applies to:			
Revised Section 508			
• 501 (Web)(Software)	Not-Applicable	Qualtrics LTI does not have audio and video content.	
• 504.2 (Authoring Tool)			
• 602.3 (Support Docs)			
1.2.2 Captions (Prerecorded) (Level A)	+		
Also applies to:	Not-Applicable C	Qualtrics LTI does not have video content.	
Revised Section 508			
• 501 (Web)(Software)			
• 504.2 (Authoring Tool)			
• 602.3 (Support Docs)			
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)			
Also applies to:		Qualtrics LTI does not have audio content.	
Revised Section 508			
• 501 (Web)(Software)	Not-Applicable		
• 504.2 (Authoring Tool)			
• 602.3 (Support Docs)			
1.3.1 Info and Relationships (Level A)			
Also applies to:		Qualtrics LTI ensures that information and relationships conveyed through the user interface are programmatically determined. However, 1 page misses the main landmark.	
Revised Section 508			
• 501 (Web)(Software)	Partially Supports		
• 504.2 (Authoring Tool)			
• 602.3 (Support Docs)			



1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 501 (Web)(Software) Supports Supports Also applies to: Revised Section 508 • 501 (Web)(Software) Supports Supports Supports Supports Also applies to: Revised Section 508 • 501 (Web)(Software) supports Supports			
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 602.3 (Support Docs) 1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 501 (Web)(Software) Supports Qualtrics LTI does not rely on sensory characteristics for instructions. Sensory characterist 			
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Revised Section 508 Supports Qualtrics LTI does not rely on sensory characteristics for instructions. Sensory characteristics for instructions. Sensory characteristics for instructions.			
Supports Supports Supports Supports Supports Supports Support text			
• 501 (Web)(Software)			
• 504.2 (Authoring Tool)			
• 602.3 (Support Docs)			
1.4.1 Use of Color (Level A)			
Also applies to:			
Revised Section 508 Qualtrics LTI does not rely on color-alone to convey			
• 501 (Web)(Software) Supports Supports			
• 504.2 (Authoring Tool)			
• 602.3 (Support Docs)			
1.4.2 Audio Control (Level A)			
Also applies to:			
Revised Section 508 Not-Applicable Qualtrics LTI does not have audio content.			
● 501 (Web)(Software) Not-Applicable Qualtrics LTI does not have audio content.			
• 504.2 (Authoring Tool)			
• 602.3 (Support Docs)			
2.1.1 Keyboard (Level A)			
Also applies to:			
Revised Section 508			
Supports Qualtrics LTI is operable using a keyboard.			
• 504.2 (Authoring Tool)			
• 602.3 (Support Docs)			
2.1.2 No Keyboard Trap (Level A)			
Also applies to:			
Revised Section 508 Qualtrics LTI web application does not cause a keybore supports			
• 501 (Web)(Software)			
• 504.2 (Authoring Tool)			



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•	602.3 (Support Docs)		
	Character Key Shortcuts (Level A 2.1 only)		
Also applies to:		Not-Applicable	Qualtrics LTI does not use key shortcuts
Revise	d Section 508 – Does not apply		
2.2.1 T	<u>'iming Adjustable</u> (Level A)		
Also ap	oplies to:		
Revise	d Section 508	Not-Applicable	Qualtrics LTI does not have audio and video content.
•	501 (Web)(Software)	Not-Applicable	Qualities Lit does not have addio and video content.
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
2.2.2 P	Pause, Stop, Hide (Level A)		
Also ap	oplies to:		
Revise	d Section 508	Niet Araulies Ide	Constant of the second of the
•	501 (Web)(Software)	Not-Applicable	Qualtrics LTI does not have audio and video content.
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
2.3.1 T	hree Flashes or Below Threshold (Level A)		
Also applies to:			
Revise	d Section 508		Qualtrics LTI does not use any flashing elements
•	501 (Web)(Software)	Supports	
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
2.4.1 B	Sypass Blocks (Level A)		
Also ap	oplies to:		
Revise	d Section 508	Curananta	
•	501 (Web)(Software) – Does not apply to non-web software	Supports	Qualtrics LTI has a return to home button on each page.
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 P	age Titled (Level A)		
Also ap	oplies to:		
	d Section 508	G	All names in Overlanian ITI and titled
•	501 (Web)(Software)	Supports	All pages in Qualtrics LTI are titled.
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
2.4.3 F	ocus Order (Level A)	Supports	Qualtrics LTI has content in a logical order.
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Also applies to:				
Revised Section 508				
• 501 (Web)(Software)				
• 504.2 (Authoring Tool)				
• 602.3 (Support Docs)				
2.4.4 Link Purpose (In Context) (Level A)				
Also applies to:				
Revised Section 508	Supports	All links in Qualtrics LTI have labels describing where they		
• 501 (Web)(Software)	Supports	lead to.		
• 504.2 (Authoring Tool)				
• 602.3 (Support Docs)				
2.5.1 Pointer Gestures (Level A 2.1 only)		Qualtrics LTI uses path-based or multipoint gestures, but		
Also applies to:	Supports	they can also be used by clicking.		
Revised Section 508 – Does not apply		they can also be asea by cheking.		
2.5.2 Pointer Cancellation (Level A 2.1 only)				
Also applies to:	Supports	Qualtrics LTI uses no down-events.		
Revised Section 508 – Does not apply				
2.5.3 Label in Name (Level A 2.1 only)				
Also applies to:	Supports	The text in the label is the name of the label.		
Revised Section 508 – Does not apply				
2.5.4 Motion Actuation (Level A 2.1 only)				
Also applies to:	Not-Applicable	The Qualtrics LT does not use motion of the device.		
Revised Section 508 – Does not apply				
3.1.1 Language of Page (Level A)				
Also applies to:				
Revised Section 508		The Qualtrics LTI language (English) cannot be changed		
• 501 (Web)(Software)		but we specify the 'en' lang attribute in the HTML.		
• 504.2 (Authoring Tool)				
• 602.3 (Support Docs)				
3.2.1 On Focus (Level A)				
Also applies to				
Revised Section 508	Supports	The Qualtrics LT does not cause a change of context on		
• 501 (Web)(Software)	Supports	focus.		
• 504.2 (Authoring Tool)				
• 602.3 (Support Docs)				



3.2.2 C	On Input (Level A)				
Also applies to:					
Revise	d Section 508	Supports	Qualtrics LTI always informs the user when a change of		
•	501 (Web)(Software)		context occurs after an action taken by the user.		
•	504.2 (Authoring Tool)				
•	602.3 (Support Docs)				
3.3.1 E	rror Identification (Level A)				
Also ap	pplies to:				
Revise	d Section 508	Cupports	If an input error is detected the error is described to the		
•	501 (Web)(Software)	Supports	user in text and in most cases a fix is given.		
•	504.2 (Authoring Tool)				
•	602.3 (Support Docs)				
3.3.2 L	abels or Instructions (Level A)				
Also ap	pplies to:		All input fields come with a label. Where more in-depth information might be required an 'information icon' with descriptive text has been added.		
Revise	d Section 508	l .			
•	501 (Web)(Software)	Supports			
•	504.2 (Authoring Tool)				
•	602.3 (Support Docs)				
4.1.1 P	arsing (Level A)				
Also ap	pplies to:		The Qualtrics LTI does the parsing according to the		
Revise	d Section 508	Supports			
•	501 (Web)(Software)		standard.		
•	504.2 (Authoring Tool)				
•	602.3 (Support Docs)				
4.1.2 N	4.1.2 Name, Role, Value (Level A)				
Also ap	pplies to:				
Revise	d Section 508	ISHINDORTS	All components in Qualtrics LTI can be programmatically determined or set.		
•	501 (Web)(Software)				
•	504.2 (Authoring Tool)				
•	602.3 (Support Docs)				



Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not-Applicable	Qualtrics LTI does not use audio or video content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not-Applicable	Qualtrics LTI does not use audio or video content.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Qualtrics LTI functions well on both landscape and portrait orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	The purpose of all input fields can be programmatically determined.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Qualtrics LTI has sufficient contrast between the foreground and background colors, with the following exception: Placeholder texts in input fields have insufficient contrast.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software)	Supports	Text is resizable to 200% in Qualtrics LTI without a loss of content or functionality



• 504.2 (Authoring Tool) • 602.3 (Support Docs) 1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 1.4.10 Reflow (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply Also applies to: Revised Section 508 – Does not apply Also applies to: Supports Supports Supports All UI components and graphical objects adhere to the 3:1 contrast ratio. Al.4.12 Text Spacing (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply 1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 – Does not apply 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 – Does not apply 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 – Does not apply 3.4.5 Authoring Tool) 4.5 GO2.3 (Support Docs) – Does not apply to non-web docs 4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 504.2 (Authoring Tool) 602.3 (Support Docs) 2.4.7 Focus Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 2.4.7 Focus Wishle (Level AA) Also applies to: Revised Section 508 Supports Supports Supports Aleadings and labels are descriptive and have straightforward names. Supports Supports Supports Also applies to: Revised Section 508 Also applies to: Revised Section 508 Supports Supports Aleadings and labels are descriptive and have straightforward names.		i	.	
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• 602.3 (Support Docs) 1.4.10 Reflow (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply 1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply 1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply 1.4.13 Contrast ratio. Supports Supports Supports All UI components and graphical objects adhere to the 3:1 contrast ratio. No loss of content occurs when increasing the font size within the criteria. Supports Supports Hovers can be removed by clicking on an 'X' icon or via moving pointer. 2.4.5 Multiple Ways (Level AA) Also applies to: Supports Supports Supports Supports Hovers can be removed by clicking on an 'X' icon or via moving pointer. Qualtrics LTI is responsive except for a few pages. Horizontal scrolling is still required for data tables. All UI components and graphical objects adhere to the 3:1 contrast ratio. No loss of content occurs when increasing the font size within the criteria. Hovers can be removed by clicking on an 'X' icon or via moving pointer. Supports Supports Qualtrics LTI has multiple ways of locating screens in the application. Supports Headings and labels are descriptive and have straightforward names. Supports Supports Supports Supports All UI components and graphical objects adhere to the 3:1 contrast ratio. No loss of content occurs when increasing the font size within the criteria. Hovers can be removed by clicking on an 'X' icon or via moving pointer. Supports Supports All UI components and graphical objects adhere to the 3:1 contrast ratio. No loss of content occurs when increasing the font size within the criteria. Hovers can be removed by clicking on an 'X' icon or via moving pointer. Supports Supports Qualtrics LTI is how a border around the currently salested component.	• 501 (Web)(Software)	Supports	The Qualities Lit does not contain images of text.	
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	Revised Section 508		selected component.	



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•	501 (Web)(Software)		
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
3.1.2 I	anguage of Parts (Level AA)		
Also a	oplies to:		
Revise	d Section 508	Cupports	Qualtrics LTI does not contain any non-english content.
•	501 (Web)(Software)	Supports	Support documents are available in english.
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
3.2.3	Consistent Navigation (Level AA)		
Also a	oplies to:		
	d Section 508		Navigation is used consistently in the same location
•	501 (Web)(Software) – Does not apply to non-web software	Supports	throughout the Qualtrics LTI.
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4	Consistent Identification (Level AA)		
	oplies to:		Qualtrics LTI reuses UI elements that therefore have the
	d Section 508		
•	501 (Web)(Software) – Does not apply to non-web software	Supports	same name throughout the application.
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3	Error Suggestion (Level AA)		
	oplies to:		
	d Section 508		In Qualtrics LTI errors come with a clear message in
•	501 (Web)(Software)	Supports	descriptive text with further instructions on how to solve
•	504.2 (Authoring Tool)		the error.
•	602.3 (Support Docs)		
3.3.4	Error Prevention (Legal, Financial, Data) (Level AA)		
	oplies to:		All modifications and deletions come with a clear
EN 301 549 Criteria			warning.
	d Section 508	Supports	
•	501 (Web)(Software)		Usage of Qualtrics LTI does not inherently cause legal
	504.2 (Authoring Tool)		commitments or financial transactions to occur.
	602.3 (Support Docs)		communicates of infancial transactions to occur.
	ου2.3 (3αμμοιτ μου3)		



4.1.3 Status Messages (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Partially support	Success and error messages are read by the screenreader. Qualtrics LTI shows nicely the number of returned elements. They are however not read by the screenreader.
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Table 3: Success Criteria, Level AAA

Notes: Not evaluated for this success criteria.



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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	Qualtrics LTI works with screen readers but is not optimized for it.
302.2 With Limited Vision	Supports	Qualtrics LTI supports browser-provided zoom functionality.
302.3 Without Perception of Color	Supports	Colors are only used for clarity and not as a message itself
302.4 Without Hearing	Not applicable	No use of audio
302.5 With Limited Hearing	Not applicable	No use of audio
302.6 Without Speech	Not applicable	No use of speech required
302.7 With Limited Manipulation	Partially supports	No keyboard only support
302.8 With Limited Reach and Strength	Partially supports	No keyboard only support
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Qualtrics LTI provides an easy-to-use interface for users with cognitive or learning disabilities Making use of color, symbols and key terms.

Chapter 4: Hardware

Notes: Qualtrics LTI is a web application, not a hardware product.



Chapter 5: Software

Notes: Qualtrics LTI is a web application, not a software product.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does not support	Qualtrics LTI does have support documentation however this documentation does not include information on accessibility and compatibility features.
602.3 Electronic Support Documentation	Does not support	Qualtrics LTI does have support documentation however this documentation does not meet A level as often pictures are used to describe locations.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	All support documentation is electronic.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially supports	Drieam can answer questions about the accessibility of Qualtrics LTI through various support channels.
603.3 Accommodation of Communication Needs	Supports	Drieam can answer questions about the accessibility of Qualtrics LTI through various support channels.